

Learning Sharing Event on Experiences of Social Accountability and Prospects in Pro-poor Service Delivery



A Learning Sharing Event on ‘Experiences of Social Accountability and Prospects in Pro-poor Service Delivery’ was held on 13 March 2017 at DPHE Conference Room. The event was organized by NGO Forum and supported by Manusher Jonno Foundation. Mr. **Md. Manzurul Hannan**, Director General, Department of Agricultural Extension, graced the event as the Chief Guest, **Mr. Mahesh Chandro Roy**, Director (Joint Secretary), Directorate of Primary Education, Ministry of Primary & Education and **Dr. Md. Faruk Ahmed Bhuiyan**, Line Director, Directorate General of Health Services, Ministry of Health & Family Welfare were present as the Special Guests; while **Ms. Shaheen Anam**, Executive Director, Manusher Jonno Foundation (MJF) chaired the event.



It is mentionable that NGO Forum has been implementing a project titled ‘Sensitizing the Pro-poor Service Promotion Securing Rights and Governance (SPSRG)’ since October 2014 with the support of Manusher Jonno Foundation. The project mainly works for creating access of poor and marginalized groups to public services by promoting accountability of the duty bearers through using different social accountability tools i.e Community Score Card, Social Audit, Citizens’ Charter, Public Hearing, Participatory Selection Process (VGD beneficiary) etc. Through the project initiatives i.e networking, collaboration and interface between service providers and service recipients it has helped to promote social accountability and increase responsiveness from service providers’ end.

